Job Vacancy Notification

Department: <u>Information Technology</u>   **Date: 12/02/2025**

Position Job Title: <u>IT Engineer II</u>

Pay Range: <u>Salary</u>

Title of Supervisor: <u>Director of Information Technology</u>

<u>**Position Summary:**</u>

Greeneville Energy Authority is seeking a skilled IT professional with experience in cybersecurity. This individual supports and secures critical infrastructure across systems, networks, and end-user environments. They balance daily IT operations with proactive threat monitoring, incident response, and compliance with industry security standards. With expertise in tools like SIEM, firewalls, and endpoint protection, they ensure both operational efficiency and robust cyber defense.

Information Technology

- Administer, maintain, and support a wide range of IT systems, including servers, workstations, network infrastructure, cloud services, and mobile devices
- Provide technical support to end-users via in-person, remote, and phone support channels
- Troubleshoot hardware, software, and network issues to ensure minimal downtime and operational efficiency
- Install, configure, and manage system updates, patches, and software applications across the organization
- Support and manage enterprise software platforms such as Microsoft 365, Active Directory, and virtualization environments
- Assist with backup, disaster recovery planning, and routine system maintenance
- Participate in IT projects across departments, including upgrades, migrations, and new technology implementations

Cybersecurity

- Design, implement, and maintain security controls across systems, networks, and user environments
- Monitor systems for threats and respond to incidents using industry-standard tools (SIEM, IDS/IPS, endpoint protection, etc.)
- Develop and maintain IT security policies, procedures, and compliance standards (e.g., NIST, NERC CIP, ISO 27001)
- Deliver cybersecurity awareness training to staff and provide security guidance as needed
- Investigate security incidents and recommend/implement corrective actions
- Stay current on emerging threats, technologies, and best practices in cybersecurity

<u>Minimum Required Qualification:</u>

- Bachelor's degree in Information Technology, Information Security, Computer Science, or equivalent experience/certifications
- Industry certifications preferred: CISSP, CEH, Security+, or similar
- 5+ years of experience in information security, cybersecurity, or related field
- Experience with security tools: SIEM platforms, vulnerability scanners, penetration testing tools, endpoint protection
- Strong knowledge of security protocols, encryption, and secure network architecture
- Scripting capabilities (PowerShell, Python, Bash) for security automation
- High School diploma or equivalent

Interested candidates can apply by submitting a resume to jobs@mygea.net by December 30,2025 by 5:00 PM.